

Summary of Instrument 2-12 Year Warranty

1. This document is a summary of the full warranty document and explains the Cirrus Research plc warranty in ordinary English; not in legal or complex terms.
2. The warranty covers any acoustic instrument such as a sound level meter, acoustic calibrator, real time acoustic analyser or personal sound exposure meter (dosemeter) manufactured by Cirrus Research plc after March 1st 2007.
3. The warranty covers all faults on the instrument except the microphone and the display for the period defined in para (4) below, including minor accidental damage except to the microphone or display.
4. In common with almost all acoustic manufacturers, Cirrus Research plc do not give a warranty on the microphone or display – normally an LCD, because of their fragile nature.
5. The period of the warranty is 2 (two) years or 104 weeks from the date of purchase as a new instrument from Cirrus Research plc or their formally approved distributors OR 130 weeks from the date the instrument passed its final manufacturing inspection at Cirrus Research plc - whichever is the shorter.
6. Any rechargeable battery only has the battery manufacturers one year warranty.
7. No warranty is offered for used equipment unless a special arrangements is made and a written confirmation of the warranty is given by Cirrus Research plc.
8. The warranty becomes void if the instrument is not returned for calibration to either Cirrus Research plc or an Authorised Service & Calibration Centre within 18 months or 78 weeks of purchase. The equipment must be returned to one of the following locations:
 - a) Cirrus Research plc in the UK, either directly or via your local distributor or Cirrus Research plc office.
 - b) An Authorised Service & Calibration Centre listed on the Cirrus Research plc website.
9. On completion of the "Routine Verification" by Cirrus Research plc, the instrument will automatically be given an additional free one year warranty.
10. There will be a charge for this routine verification and the price is published in the Service Price List.
11. It follows that should an instrument be routinely verified by Cirrus Research plc every year, the warranty is effectively continuous to a maximum of 12 (twelve) years from the date of purchase.

12.Cirrus Research endeavour to ensure stocks of instrument components for the full twelve year period but do not guarantee to do so as certain components do become obsolete or discontinued.

13.If a sub-component becomes obsolete and stocks are depleted then Cirrus Research will endeavour to facilitate a repair but will not offer the same length guarantee.

14.In the event of any dispute on the terms of the warranty Cirrus Research plc will accept pendulum arbitration by the United Kingdom Institute of Acoustics Ltd.

15.The warranty does not in any way reduce any legal right of the buyer or user of the sound level meter; it is in addition to all legal rights determined by the European Union.



Acoustic House, Bridlington Road
Hunmanby, North Yorkshire, YO14 0PH
United Kingdom

Tel: +44 (0) 1723 891655
Fax: +44 (0) 1723 891742
Email: sales@cirrusresearch.co.uk
Web: www.cirrusresearch.co.uk